

# **BEST PRACTICES 2021-22**

## **1. Blood Donation Camp**

### **Objective:**

Blood Donation is a pious and divine act through which one can save life of others. Voluntary blood donation camps are organized by YRC of this the College every year that emerges as one of the best practices by the Higher Education Institution. The following objectives of the activity are:

1. Creating the consciousness of valuing voluntary services and restoring human values.
2. Awareness of the indispensable voluntary donation of blood at crucial times to save lives.
3. Importance of the precious, spontaneous, volunteer proclivity of donating blood.
4. To discharge our social responsibilities.

### **The context:**

The District Headquarter Hospital, where thousands of patients receive care each day, is close to the College. Numerous patients who are totally dependent on this government hospital for their medical care come from very low socioeconomic backgrounds and live in various tribal parts of the districts. The need for blood has been rising every minute since then. In order to treat chronic illnesses, such as cancer, it is necessary during emergency situations like accidents, surgery, etc. Regular blood donations are a kind deed and a wonderful act of humanity. Regular, healthy blood donors are required in great numbers in this fast-paced society in order to provide significant blood donations. Assuring hospitals, multi-specialty hospitals, and a PHC in a distant community that there is always enough blood accessible for any emergency is a fantastic humanitarian service.

### **The Practice:**

Students enthusiastically come forward to donate their blood to the needy at regular intervals. The college YRC unit organises blood donation camps and campaigns in collaboration with DHH, voluntary social service organisations like Rotary clubs, and other NGO's that need blood. The volunteers of these units maintain a list of blood donors with their blood groups. They act spontaneously and readily make all the arrangements for supplying the right group of blood to the people who are in need of it. Neither the volunteers nor the donors ever accept any kind of monetary benefit. But the donors are well treated by the YRC unit of the college, which offers them refreshments. The YRC unit encourages the gestures of these donors and volunteers by giving those certificates. Teachers, in turn, make the whole class appreciate their services. This kind of healthy practise motivates the other students as well. The principal and interested staff (both teaching and non-teaching) also donates blood whenever required. They are role models. Through these kinds of healthy practises, many students became enlightened about the importance of blood donation. The local hospitals or the needy people, through their approach, also contact our college desk when they are in need of blood. Students who have donated blood are given adequate, nutritious food and sufficient rest. Even if they

want to go home, they are permitted.

**Evidence of success:**

Year wise Collection of Blood Units through Blood Donation camp organized by Youth Red Cross in association with District blood Bank, Kandhamal, Phulbani are as follows:

Sl. No.	Year	Date of Voluntary blood Donation Camp	No. of Units collected
1	2016-17	17.8.2016	26 units
2	2017-18	18.8.2017	70 units
3	2018-19	18.8.2018	71 units
4	2019-20	28.8.2019	120 units
5	2021-22	22.3.2022	51 units
6	2022-23	17.11.2022	51 units
7	2022-23	27.11.2022	29 units

The above result showed that in 2022–23, 80 units of blood will have been collected, even after the COVID-19 pandemic situation. It is a consistent effort by the students with a little deviation in 2021–22. This indicates social responsibility and a higher sense of moral values among the students. This is a positive response among the student community at the college.

**Problems encountered and resources required:**

- There is awareness campaign among the students by the college jointly with health workers regarding health status of the blood donors.
- There is a need of specific calendar day for conducting and executing the camp with consultation of the local blood bank.

## 1. Online Payment Gateway System

**Objective:** Providing a quick and secure payment mechanism to students and boarders for convenient and easy payment of college and hostel fees.

**Need and context:** Keeping in view the limitations of traditional payment methods such as lack of security, time consuming, more paper work, high cost, insufficient storage facility, difficulty in modification of data etc., the online payment system is considered as the most viable modern mechanism for quick, easier and secure payment. Under the traditional manual payment system, the students had to stand in a queue under the sun for long hours for making payment of their fees. On the other hand online payment gateway facilities give faster, smoother and secure transactions between the institution and students.

This online payment mechanism is student centric because the students enter the required details, select preferred payment options, get the required approval message within seconds. During the process, all the data and private information is kept stored securely in the system. It has the added

advantage of affordable set-up cost, saving in-transaction time, improved students' experience, accepting payments worldwide, reduction in declined transaction, better regulation of cash flows and facility for fraud detection. Since the whole process is automated, it saves considerable amount of human labor and errors in an institution.

### **The Practice:**

The process for the implementation of the Online Payment System (Qfix) initiated in the month of October, 2021 with the collaboration of HDFC bank, Phulbani branch. A team of bank staff met the college authority with regard to implementing the system. After being satisfied with the cost implication and accrued benefits, the bank was provided with required data and instructions for initiating the payment system. Finally the system became fully operational w.e.f 24/11/21. At present the college admission and readmission, examination fees, hostel admission and mess fees are being collected through online payment gateway. Two facilities have been provided with the system (i) Use of POS(Point of sale) terminal for emergency payment of college fees and (ii) Providing online payment portal/link for payment of regular college and hostel fees. Three Savings Bank accounts have been opened with HDFC bank for online payments of admission, readmission and examination fees whereas four SB accounts have been opened for each hostel for online payment of hostel admission, readmission and mess dues.

### **Evidence of success:**

Since the inception of online payment system introduced in the college, it has received tremendous response from the students' side. Though they were more dependent on POS initially, they have switched over to payment gateway link for payment of their fees. The bank has also agreed to provide a mobile app in future for convenient use of the system. It has considerably reduces the paper work and related human efforts. It has resulted in a technological transformation between the college authority and the students. It has revolutionized the thinking and practice of the institution and its users.

### **Problems encountered and resources required:**

During the initial period of implementation, some technical problems were encountered such as problems in the generation of user's receipt and problem in understanding the user manual. Subsequently, both the problems have been sorted out with the support and guidance of bank staff. Adequate training has been given to student users for utilizing the facility and making it error free.

Regarding the cost and resource concern, the HDFC bank has agreed to operate the system free of initial cost and annual operational cost. Hence there is no resource constraint in this regard.